



Board of Directors Meeting Minutes

Questions or comments? Please contact Ashley Wilson, Clerk of the Board, at 961-8476.

MEETING DATE: Thursday, August 25, 2022

MEMBERS PRESENT

Anthony Akers, Jerry Boothe, Charley Cosmato, Cheri Warburton, Joe Young, Sara Bohn, Judy Diggs, Susan Richardson, Melissa Shaw

MEMBERS ABSENT

Vicky Collins, Sally McCarthy, Kristie Williams, Jason Buckland (absent with notice)

AGENDA ACTION ITEMS

June 23, 2022 Meeting Minutes
June Financial Statement

CALL TO ORDER

The meeting was called to order by the Board Chair, Joe Young at 6:46 pm. Mr. Young welcomed attendees and roll call was read by Ashley Wilson, Clerk of the Board.

MINUTES**

Board Members received minutes from the June Board meeting. Jerry Boothe made a motion to approve the June Board Minutes, which was seconded by Sara Bohn. *(Unanimously approved)*

GUESTS

Mr. John Ashley, Christiansburg

PUBLIC COMMENT

Mr. Ashley discussed past concerns regarding previous Temporary Detention Orders. He continued with citing various VA Abduction Laws and supplied Board Members with copies of various communications from a past family court case.

PROGRAM REPORTS**

Financial and Administrative Support Services: Trish Cox, Senior Director, reviewed the June Financial Statement, which board members received in their board packets. The agency's revenue comes in at 103% and expenses are 103%. Sara Bohn moved to accept the June Financial Statement, which was seconded by Jerry Boothe. *(Unanimously accepted)*

Human Resources: Chris Taylor, Interim Senior Director, reviewed the annual agency turnover report, which board members received in their board packet. Mr. Taylor continued his report with a review of the proposed changes to the agency's Policy and Personnel Manual. Policies to be changed include, Mileage Reimbursement, Secondary Employment, and Holiday Pay. Board Members will vote to approve the changes at the September Board Meeting.

Quality Assurance/Operations: Leslie Sharp, Senior Director reviewed the recent Consumer and Stakeholder survey results. Ms. Sharp provided a comparison of the results compared to the last five years. Overall scores have improved.

Community Services: Shelly Farmer, Senior Director, provided an update on the agency's Care Coordination service and the benefits it provides to our clients. Changes will be made on service delivery and the program is hopeful to implement these by July of next year.

Regional Crisis Services: Karen Adams, Senior Director, discussed Regional Mobile Crisis and the recent changes to the Crisis Services Regulations that will be implemented September 1st. NRVCS continues to work hard and collaborate with the Region 3 Community Service Boards to ensure service delivery is consistent. The Region is working towards the implementation of a new technology based dispatch center to assist navigating crisis calls received.



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Executive Committee: Joe Young, reviewed the August Executive Committee Meeting Summary as well as protocols when it comes to the Meeting’s Public Comment section.

Membership of the Executive Committee will be changing to: Joe Young, Vicky Collins, Anthony Akers, and Jerry Boothe.

EXECUTIVE DIRECTOR’S REPORT: James Pritchett, Executive Director, began his report by thanking the work session provider, Jennifer Faison, VACSB chairman who visited with the agency and provided a report on VACSB. Ms. Faison is an advocate for all CSBs across the state.

On July 26th, Mr. Pritchett was requested to address the Behavioral Health Commission, in Williamsburg, on workforce issues and ongoing struggles with the Managed Care Organizations and the difficult process of requesting reimbursement for services.

Mr. Pritchett continued with facility updates where the agency has had great success at addressing facility needs/issues noted in the facility study. Many projects have been completed or will be before the year closes.

Moving into the new fiscal year, the agency’s Admin team will be hosting special leadership lunch and learns for supervisors. This new initiative is important as it is an investment in staff.

Mr. Pritchett finished his report with an update on the agency’s strategic plan. Senior Leadership is working hard to draft goals and objectives that include community, staff and client needs.

ADJOURNMENT: There being no further business, Mr. Joe Young asked for a motion to adjourn the meeting at 8:15 pm. Judy Diggs provided the motion, which was seconded by Charley Cosmato. *(Unanimously approved)*

MINUTES APPROVED ON: Ashley Wilson 10/27/2022
 Ashley Wilson, Clerk of the Board

Board Member	Representing	Term Ends
Sara Bohn	Montgomery County	6/30/2024 (1 st Term)
Anthony Akers	Pulaski County	6/30/2024 (3 rd Term)
Melissa Shaw	Floyd County	6/30/2023 (2 nd Term)
Vicky Collins	City of Radford	6/30/2023 (3 rd Term)
Jason Buckland	Giles County	6/30/2023 (2 nd Term)
Sally McCarthy	Pulaski County	6/30/2023 (2 nd Term)
Charley Cosmato	City of Radford	6/30/2024 (filling previous seat)
Susan Richardson	Montgomery County	6/30/2025 (3 rd Term)
Judy Diggs	Montgomery County	6/30/2025 (1 st Term)
Cheri Warburton	Pulaski County	6/30/2023 (Filling previous seat)
Jerry Boothe	Floyd County	6/30/2024 (1 st Term)
Joe Young	Montgomery County	6/30/2023 (3 rd Term)
Kristie Williams	Giles County	6/30/2023 (2 nd Term)