

Board Meeting Minutes

October 27 2016



NEW RIVER VALLEY COMMUNITY SERVICES

Questions or Comments? Please contact Cody Simpkins, Clerk of the Board, at 961-8421.

Call to Order:

The meeting was called to order by Executive Committee member Joe Young at 7:01 p.m. Vicky Collins seconded the motion. Mr. Young welcomed attendees and roll call was taken by Cody Simpkins, Clerk of the Board.

*****Minutes:**

Board members received in their packets the minutes from the September 22, 2016 Board meeting. Mary Biggs moved to approve the minutes as distributed. Vicky Collins seconded the motion, which was approved unanimously.

Recognition of Guests:

None.

Public Comment:

None.

*****Program Reports:**

Financial and Support Services Director, Deborah Whitten-Williams, presented the September Budget Report, a copy of which was included in meeting packets. We are getting some help from DMAS regarding Medicaid. They are set up to bill waivers. We have had a slow quarter. We are aware of this and hope to have things on track for the next quarter. We are managing the budget, productivity issues, software issues, and making sure all of the services we provide are entered into the system. We are billing every service that is eligible for billing. We have a reasonably healthy reserve fund. Vicky Collins moved to accept the September budget report as presented. Mary Biggs seconded the motion, which was approved unanimously.

Crisis and Family Services: CFS Director, James Pritchett, provided general program updates. He opened up questions to the Board about the earlier presentation on substance abuse. He informed the Board that stakeholders are very supportive with what we are doing. Giles County drug court had their first celebration. Board of supervisors, law enforcement, and attorneys were in attendance to congratulate the graduates. We are still moving forward with CCBHC and same day access. The planning committee is meeting twice a month. In about six months from now we hope to go live with same day access. The same day access team is creating a progress note that will be more efficient for the client and supervisor. We have a pilot that will be ready in the next 30 days. Magellan is coming up with some new requirements for children placed in residential treatment. Local CPMT's can now, if they elect to, review each referral. This new process will be happening on December 1, 2016. We have to decide before November 1, 2016 if we want to continue with Magellan.

Adult and Family Services: AFS Director, Lucy McCandlish updated the Board on the status of converting Elmtree Group Home to an ICF. The new REACH house will have an Open House on November 9, 2016. There are only minor cosmetic issues remaining and hope to have clients moved in by early December. No decision has been made about the future use of the current REACH house on 10th street in Radford. Waiver Redesign—working hard to be ready to bill and have volunteered to be a test site for this. Training Center—only 18 of our clients remain at the Training Center. There is a plan for 14 of those.

Human Resources: HR Director, Susan Hurst, informed the Board that the agency will change to a bi-weekly pay cycle on January 1, 2017. Meetings are being held in multiple locations to answer any questions that staff may have.

Agenda Action Items

Minutes - Sep. 22 2016
Approved
September Financial Report
Approved

Members Present:

Jimmy Duncan
Sheila Roop
Mary Biggs
Joe Turman
Vicky Collins
Trish Muldoon
Joe Young
Susan Richardson
Lynn Chenault
Anthony Akers
Rob Gropman
Robert Sisk

Members Absent:

Scarlett Ratcliff, with notice

Others Present:

Lucy McCandlish
Susan Hurst
Cody Simpkins, Clerk of the Board
James Pritchett
Rosemary Sullivan
Deborah Whitten-Williams



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*****Executive Director's Report:**

Rosemary thanked James Pritchett and Glenn for their work with SA. We will be having a holiday party on December 9th from 7:00-11:00. Rosemary introduced Angela Scott. Angela Scott presented on PEER support. It is an approach to provide services and give people hope. It has been inner-woven in healthcare. Within mental health, Peer support programs are developing and training staff about PEER support. Ms. Scott felt honored by the leadership team of NRVCS for supporting this initiative. NRVCS currently has 8 staff who are peer support service certified. Her hope is that this program will grow organically across the organization. This will become a Medicaid billable service in 2017. Job descriptions have been developed and approved and getting ready to be posted. The peer support supervisor, peer support specialist, and trainee job descriptions are done. Rosemary informed the Board that it was time to schedule the 2017 topics for the monthly Work Sessions. Contact Rosemary with any suggestions.

Executive Committee Report:

The Floyd building is coming along well. December work session- NRVCS Board will be meeting with Mountain Empire Board. Same Day Access—Several members of the Board attended the training with Scott Lloyd. Ms. Collins said it was interesting to hear about the dramatic no show rate. It was interesting how seeing clients on the same day will dramatically improve on whether they receive care or not. Scott Lloyd stated that history has shown that talking about 5 questions clients want answered in the first session increases the likelihood that they will return. Picture Day: When we meet with Mountain Empire Board we will be taking our picture.

Board Member Comments:

Sheila Roop went to drug court graduation in Pulaski and found it to be very dramatic. Two students spoke about their story and their experiences with drugs and how drug court has changed them. Mary Biggs spoke about a book she has been reading entitled, Between Breaths, a Memoir of Panic and Addiction and recommended it to the Board. Anthony Akers received a phone call from the business next door to the Montgomery Center regarding the ongoing parking issues. Rosemary informed his that she has a meeting set with the person to talk about possible solutions. Rob Groapman asked for an update on the possible new Radford Facility. Deborah Whitten-Williams informed the board that it was moving along. The building is very large and we are considering the option to develop the entire building. We submitted the final floor plan to the architect two weeks ago. We asked for two phases for the project to make sure we can afford it.

Chairman's Report:

None.

Adjournment: There being no further business, Vicky Collins moved to adjourn the meeting at 8:28 p.m. Mary Biggs seconded the motion which was unanimously approved.

Minutes approved on _____

Cody Simpkins, Clerk of the Board

*** = Action Items