Addendum: Questions on MFP RFP

Several questions regarding the requirements for the Scanning stations for the medical records team. The requested specs are in the RFP, but the bottom line is that our medical records team needs to be able to quantify the proposed solution helps with their productivity. We are flexible with the solution as long as it can allow the medical records to better handle the volume of scanning they process. The rest of the questions were clarification of items documented in the RFP.

Several Questions regarding Rightfax. We do have Rightfax connect. One question was regarding an add on feature that allows messaging to medical facilities through the faxing functionality. This would be a nice addition but currently not something that is in scope or would be utilized currently. The rest of the questions were clarifications of items documented in the RFP or items outside the scope of the RFP.

Docuware: Questions around support of Docuware. At this point the only expectation is that the MFPs interact with the current version of Docuware and there is no current expectation for any enhancements to that system at this time.

A few general questions that were specified in the RFP.

Requests were made to provide the information in an email, versus a hard copy. This was approved. The email needs to be in Chip Tarbutton's email (ctarbutton@nrvcs.org) box before 5:01 PM, April 30, 2018.

Requests for information already provided to active bidders are attached below.

Bid Criteria Copy RFP.xlsx   Copier Info.xlsx   Copier Info 2.xlsx