



NEW RIVER VALLEY COMMUNITY SERVICES



Business & Non-Emergency Calls: 540.961.8300 | 700 University City Boulevard | Blacksburg, VA 24060 | info@nrvc.org

EMERGENCY SERVICES

24-HOUR EMERGENCY/CRISIS LINE: 540.961.8400

Emergency Services are available to children/adolescents and families with 24-hours-a-day, 7 days a week availability for phone and face-to-face intervention that includes: crisis intervention; prescreening for hospitalization; working with the legal, judicial, healthcare and other referral sources; and securing inpatient beds or alternative services.

SERVICES for CHILDREN & ADOLESCENTS

Revised 12-16-15

PROGRAM	DESCRIPTION	REFERRAL NUMBER
Early Intervention	Early Intervention supports families of infants and toddlers, ages birth to three years, with developmental delays and disabilities. Early Intervention professionals help families build on the things they do every day to support their child's learning and development in order to reach their goals for their child.	540.831.7529 (Infant-Toddler Connection NRV)
Early Childhood Case Management & Head Start Services	Early Childhood case managers assist children (typically from birth to age 7) who are at risk for serious emotional disturbance and their families in finding medical, psychiatric, social/emotional, educational, and other services which are needed for the child to thrive in the community. Head Start based therapy is a blend of outpatient, in-home, case management and short-term crisis services, all designed to improve the ability of a referred student to learn in the classroom.	540.818.6742
Intellectual Disability (ID) Services	Intellectual disability (ID) services help children and adolescents remain in their homes, schools, and communities by supporting individuals with intellectual disabilities, as well as individuals receiving or on waiting list for ID Waiver Services. We work closely with families and other service providers in the community to ensure that the child's needs are being addressed. All individuals referred for case management receive a comprehensive assessment of their needs and strengths.	540.961.8334
Behavioral Treatment Services/Autism Case Management Services	Behavioral therapists assist families in the use of interventions to help improve their child's behavior and communication. Treatment may include behavioral supports, communication modification/devices, supplying appropriate activities, sensory integration, continued education and assessments. This team can also provide case management services to clients who have an autism diagnosis or are developmentally delayed to assist with referrals, collaborating with other agencies, monitoring of needs and linking families to resources.	
Behavioral Treatment Services	Behavioral therapists assist families in the use of interventions to help improve their child's behavior and communication. Treatment may include behavioral supports, communication modification/devices, supplying appropriate activities, sensory integration, continued education and assessments.	540.357.0058
Case Management	Case Managers assist children with serious emotional disturbances or those who are at risk for developing serious emotional disturbances. Services assist children and their families in finding medical, psychiatric, social/emotional, educational, and other resources which are needed for the child to thrive in the community. Case management services can be delivered in the following settings: the home, school, and/or community.	540.961.8400
Outpatient Services	Outpatient Services may include individual, as well as family and group therapy. Services may be tailored to meet the individual needs of each individual, which may include: attachment issues, substance abuse, and/or trauma. Psychological testing can also be made available, depending on the individual's needs.	
Therapeutic Day Treatment	The goal of the Therapeutic Day Treatment program is to provide an optimal environment for children with significant disturbances to learn practical living skills that will enhance their academic and behavioral performance. Eligible children have documented mental, behavioral, and/or emotional illnesses which result in significant functional impairments in major life activities.	540.315.2009 or 540.357.0294
Intensive In-Home	Intensive In-Home Services provide support to children and families that are at risk of removal from their home due to hospitalizations, residential, judicial involvement or DSS involvement. Clients and families must also have had unsuccessful intervention from less intensive services. Services are provided in the home on a weekly basis at a minimum of three hours per week and a parent or guardian must participate in family sessions.	540.315.5204 or 540.357.3903
Healthy Alternatives to Residential Treatment (HART)	The motivation behind the HART home program is to provide children with alternative placements when necessary and approved by local Family Assessment and Planning Teams (FAPT) to prevent them from being removed from their community. By placing children in a HART home in their community, they can avoid the negative impact of institutionalization and also take part in normal adolescent activities that will promote appropriate social development.	540.835.8095

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SERVICES for CHILDREN & ADOLESCENTS (continued)

PROGRAM	DESCRIPTION	REFERRAL NUMBER
Crisis Intervention	Crisis Intervention is an intensive, short-term support service that quickly provides intervention for children and adolescents showing an escalation in mental health or substance abuse needs. Clients may be at risk of hospitalization or other out of home placement and intervention is provided 2-3 times per week, for up to 30 days, with the option of weekend support.	
Kids' Program for Assertive Community Treatment (KPACT)	This is an intense service for children and adolescents who are at risk for removal from their homes, or children with treatment needs that surpass the typical therapeutic offerings of NRVCS. Each KPACT case involves wrap-around services that are approved by local FAPT and individualized to meet the specific needs of each child and family.	
Intensive Care Coordination	Intensive Care Coordination (ICC), using the High Fidelity Wraparound (HFW) Model, provides a structured team approach to care coordination that is designed for youth and families where the youth is in, or at risk of, an out-of-home placement. The HFW model embraces a specific Theory of Change which centers on increasing youth and family self-efficacy by prioritizing youth and family needs, developing natural supports, and integrating planning. To make a referral, contact Angie Dennis at 540-357-0271.	540-357-0271
Psychiatric Services	NRVCS' psychiatric services team conducts psychiatric assessments and evaluates referred youth for medication to stabilize them within the home and broader community. In the process, they collaborate with all treatment providers and specifically work with the youth's Primary Care Provider to ensure that comprehensive care results.	
Special Deliveries	Serves pregnant moms & moms with children, birth-3, at risk due to mental illness, SA , DSS involvement, teen parents, or severe parenting deficits. Offers case management, MH skill building, and crisis services. Intensive collaboration for medical & prenatal care, children's services, CHIP, DSS, etc.	540-835-7089
CARES Program	CARES (Community Access Rehabilitation and Employment Services) is case management for TANF and VIEW families, referred by local Departments of Social Services (DSS), with identified SA/MH needs. CM's assist client's with medical exemptions, SSI applications or work requirements as necessary.	540-835-7089
SAFE TEAM	The SAFE TEAM (Strategic, Assertive, Family, Engagement, Treatment, Evaluation, Assessment, Model) provides treatment to parents with mental health and/or substance abuse disorders whose families are at risk. Comprehensive clinical and case management services are designed to facilitate treatment engagement and to reduce the risk of children entering foster care, as well as to assist parents in taking the necessary steps to re-establish custody.	
Service Facilitation	Service Facilitation allows individuals and their families to choose from a variety of consumer-directed service options. These include: personal assistance, companion, and respite services. Consumer-Directed services are available under the ID Medicaid Waiver and/or EDCD Waiver. The individual is the employer in these services and, as such, is responsible for hiring, training, supervising, and firing assistants or companions. If the individual is unable to independently manage his or her own Consumer Directed Services or if the individual is under 18 years of age, a family member/caregiver may serve as the employer on behalf of the individual.	
Prevention	Prevention programs strive to reduce individual, family, and environmental risk factors, increase resiliency, enhance protective factors, and achieve individual and comprehensive community wellness through a team or a collaborative approach. Programs are proactive, evidence-based, and outcomes are measurable.	540.961.8349