

Board Meeting Minutes

February 25, 2016



NEW RIVER VALLEY COMMUNITY SERVICES

Questions or Comments? Please contact Melissa Jackson, Clerk of the Board, at 961-8421.

Call to Order:

The meeting was called to order by Chair Joe Young at 6:38 p.m. Young welcomed attendees and roll call was read by Melissa Jackson, Clerk of the Board.

*****Minutes:**

Board members received in their packets the minutes from the January 28, 2016 Board meeting. Mary Biggs moved to approve the minutes as distributed. Vicky Collins seconded the motion, which was approved unanimously.

Recognition of Guests:

Chair Joe Young recognized one guest, Andre Hash, a community organizer for non-profit, Virginia Organizing. Hash spoke about his facilitating/coaching efforts and assisting individuals to organize and address issues within their communities.

Public Comment:

None.

*****Program Reports:**

Financial and Support Services Director, Deborah Whitten-Williams, introduced presenter Steve Mulroy of the Virginia Municipal League (VML)/Virginia Association of Counties (VACo). Mulroy discussed a new investment strategy, the Virginia Investment Pool (VIP). Board members received in their meeting packets a VIP program summary. Board Chair, Joe Young, noted a resolution to participate in VIP will be completed for consideration at the March Board meeting.

Williams also presented the January 2016 financial report, a copy of which was included in meeting packets. Williams discussed factors contributing to a growing surplus including the following: successful fee generation/collection efforts; class comp has not been implemented yet; one-time state funding is unused; renovations at New Horizons have not been completed or paid for yet; there is special, one-time REACH funding that is earmarked for future training expenses; fuel prices have remained lower than average in Transportation services; and turnover rates that are higher than expected, leaving job vacancies. Williams noted most of the surplus will be used by the class comp study and one-time purchases. Lynn Chenault moved to accept the report as presented. Sheila Roop seconded the motion which was unanimously approved.

Crisis and Family Services (CFS) Director, James Pritchett, presented the CFS report. Pritchett led a follow up discussion from the work session, a presentation on Project Aware and Mental Health First Aid (MHFA) in Montgomery and Pulaski County Schools. Pritchett discussed the prevalence of truancy issues and how the program is targeting those kids. Pritchett noted Montgomery County is focusing on development of SAP programs. Outcomes are set for each jurisdiction and lessons learned will be carried into other jurisdictions.

Adult and Family Services (AFS) Director, Lucy McCandlish, presented the AFS report. McCandlish invited Board members to review the MHFA training schedule listed on the agency website and attend a session, if possible. McCandlish discussed the history of the program and noted it is a training requirement for all AFS staff members. McCandlish noted Waiver transformation is moving forward and is being set up to allow individuals to get more individualized

*** = Action Items

Agenda Action Items

Minutes - Jan. 28, 2016

Approved

Jan. 2016 Financial

Report

Accepted

Members Present:

Chair, Joe Young
Anthony Akers
Mary Biggs
Lynn Chenault
Vicky Collins
Trish Muldoon
Bob Nicholson
Susan Richardson
Sheila Roop
Joe Turman

Members Absent:

Jimmy Duncan, with notice
Scarlet Ratcliffe, with notice
Bob Sisk, with notice

Others Present:

Melanie Adkins
Susan Hurst
Melissa Jackson, Clerk of the Board
Lucy McCandlish
James Pritchett
Rosemary Sullivan
Deborah Whitten-Williams



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supports in an affordable way. McCandlish discussed the revamp of the Goodwill model and noted the first phase of transformation begins July 1. New Horizons received some funding at the end of last year for expansion to eight beds. Massive remodeling will be done including new flooring and the purchase of new technology, Wander Guard, which can track individuals TDO'd to New Horizons should they elope. McCandlish reported there is a workgroup studying what it will take to add a detox bed program to help individuals stabilize locally. The new REACH House is under roof and is expected to open by June 1st. The existing REACH House will be converted into something smaller.

Emergency Services (ES) Coordinator, Melanie Adkins, presented the ES report. The new CITAC location in Radford is expanding to 12 hours per day, Mondays through Fridays. There are plans for an open house in late March or early April and Board members will be invited. Adkins reported internal workgroups have been established around CCBHC. Most groups have started meeting and are taking steps forward. An integrated care workgroup meeting was held today to be planning around a primary care component within the agency. The deadline to have a plan in place is the end of August. Today, NRVCS hosted the first meeting of the state's workgroup on workforce development for which Rosemary Sullivan is Chair. The workgroup met for three hours and discussed workforce challenges and training issues for all CSBs. The workgroup plans to develop standardized training resources in all areas for consistency purposes. The Department is moving forward on the implementation grant and the certification process at the state level will happen. Rosemary Sullivan noted the budget amendment for mobile crisis services did not pass through the House or Senate. Internally, the agency is trying to determine how mobile crisis services can be provided without any additional funding. NRVCS will be contracting with a consultant on CCBHC access and capacity issues and there will be a lot of work ahead, especially considering Credible implementation will happen during the same time. Melanie noted the National Council website does a nice job explaining CCBHC. Melanie will ask Mike Wade to forward the link to Board members.

Human Resources (HR) Director, Susan Hurst, presented the HR report. Hurst presented an update on the Leadership Institute training program. This time last year, the Board was informed the agency would be starting a leadership training program. Consultant Terrie Glass of Leadership Solutions was brought in to conduct the first phase for Coordinators and response has been overwhelmingly positive. The next phase of the program is to train supervisors. 25 supervisors have been identified by unit directors to participate. Trainings are being offered to them in eight hour segments and will continue for a period of six months. The agency has also hired five new coordinators since the first round of training and those Coordinators are now being trained as well. Hurst noted Terrie Glass also provided an All Managers training this month on the subject of hiring for talent.

Executive Committee Report:

Chair Joe Young presented the Executive Committee (EC) report. At their recent meeting, the EC discussed the Class Compensation study. Reports from the consultants are currently being closely reviewed to confirm accuracy. There will be an update provided at the next Board meeting.

The EC discussed the closing of Catawba and the outcome of the letter sent on behalf of the Board. Catawba will not be closing. The letter and the timing of it were beneficial in that decision. The House and Senate are in agreement and have rejected the Governor's proposal.

Board members received in their packets an updated calendar of work session topics. Young noted the calendar was developed using feedback given at the last Board meeting.

Executive Director's Report:

Interim Executive Director, Rosemary Sullivan, offered comments related to the amount of activity and numerous planning efforts throughout the agency at this time. Staff members are very busy and Sullivan offered words of praise and thanks toward staff for their efforts.

Board Member Comments:

Vicky Collins offered words of praise for a report on Transit Services provided by agency staff at a recent Radford City Council meeting, noting the report was very well received. Trish Muldoon noted there was a great editorial in the Roanoke Times recently about Catawba hospital remaining open and how legislators worked together and focused on client needs during the effort.

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Chairman's Report:

None.

Adjournment: There being no further business, Mary Biggs moved to adjourn the meeting at 7:42 p.m. Trish Muldoon seconded the motion which was unanimously approved.

Minutes approved on _____

Melissa Jackson, Clerk of the Board

Name	Representing	Term Ends
Anthony Akers	Pulaski	6/30/18 (1st)
Mary Biggs	Montgomery	6/30/18 (2nd)
Lynn Chenault	Pulaski	6/30/17 (1st)
Vicky Collins	Radford	6/30/17 (1st)
Jimmy Duncan	Floyd	6/30/17 (1st)
Trish Muldoon	Giles	6/30/17 (3rd)
Bob Nicholson	Radford	6/30/16 (3rd)
Scarlet Ratcliffe	Giles	6/30/17 (3rd)
Susan Richardson	Montgomery	6/30/16 (<i>Unexpired term of A. Giles</i>)
Sheila Roop	Montgomery	6/30/16 (1st)
Bob Sisk	Pulaski	6/30/17 (1st)
Joe Turman	Floyd	6/30/18 (1st full term)
Joe Young	Montgomery	6/30/17 (1st)