# **LHRC Meeting Minutes**

#### NEW RIVER VALLEY LOCAL HUMAN RIGHTS COMMITTEE

## **Welcome and Introductions:**

Chairperson Beth Deskins called the meeting to order at 12:01 p.m. Deskins welcomed attendees and led introductions.

### **Public Comment:**

None.

# **Approval of Agenda:**

Lucy McCandlish of NRVCS requested two additions to the agenda: an ISP review during closed session and a review of the updated NRVCS Behavior Intervention Policy. Laura Taylor of Family Preservation Services requested two additions to the agenda: request to extend affiliation to new therapeutic day treatment summer sites at Lucy Addison Middle School and to Preston Park Elementary School both in Roanoke. Matt Milovich of Intercept Youth requested one addition to the agenda: a request to extend affiliation to a new girls program, Autumn House. Keri Basham of Wall Residences requested two additions to the agenda: requests to extend affiliation to two new locations (Giessler service at 205 Midkiff Road, Floyd, VA and Alphin service at 1900 Meadowview Circle, Blacksburg, VA). Lori Mick moved to approve the agenda with the additions requested. Sandra Via seconded the motion which was unanimously approved.

## **Minutes:**

Committee members received in their packets the minutes from the March 13, 2014 meeting. Rhonda Quesenberry moved to approve the minutes as distributed. Sandra Via seconded the motion which was unanimously approved.

# Regional Advocate's Report:

Nan Neese, Regional Advocate, presented her report. Neese announced there is a new commissioner for DBHDS, Debra Ferguson. Ferguson is from the state of Illinois. Neese reported a revision of human rights regulations was reviewed by the state board last month.

Chairperson Beth Deskins reported applications for reappointment have been received by committee members Lori Mick and Rhonda Quesenberry, and the committee wishes to have the applications sent to the SHRC by Nan Neese. Sandra Via moved to forward the applications as discussed. Chase Niedermayer seconded the motion which was unanimously approved.

## **Annual Human Rights Activity Reports:**

None.

## **Quarterly Human Rights Activity Reports:**

Committee members received in their meeting packets, the 2014 1st Quarterly Human Rights Activity Report from all providers.

Truphena Wyms of Carilion St. Albans presented their report and noted report data in CHRIS format is not available. Chairperson Beth Deskins requested presentation of the report data in CHRIS format at the July meeting. Deskins also asked for clarification of restraint data included in the report. After a period of discussion, it was decided to table presentation of the Carilion St. Albans restraint data for 1st quarter 2014 until the July meeting.

#### **Committee Members**

Jeanetta Beamer
Beth Deskins
Lori Mick
Chase Niedermayer
Rhonda Quesenberry
Sandra Via

#### **Members Present:**

Beth Deskins Lori Mick Chase Niedermayer Rhonda Quesenberry Sandra Via

#### **Members Absent:**

Jeanetta Beamer

#### **Others Present:**

Mike Hunter, Joanna Vernon Creative Family Solutions

James Armentrout
Pulaski Medical

Keri Basham Wall Residences

Nan Neese *DBHDS* 

Jennifer Sherman, Matt Milovich Intercept

Laura Taylor Family Preservation

Stephanie Bakely, Strengthening Our System

Lucy McCandlish, Katy Petak, Heather Rupe, Melissa Jackson NRVCS

Lisa Bond, Ivan Velickovic NeuroRestorative

Mike Turner, Truphena Wyms Carilion St. Albans

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The Creative Family Solutions report was presented by Mike Hunter and a copy of the report in CHRIS format was presented to the committee for review. Hunter noted one instance of restraint was inadvertently left off the report. Quarterly reports, along with corresponding CHRIS reports, were presented by Laura Taylor of Family Preservation Services, Matt Milovich of Intercept Carriage House, Jennifer Sherman of Intercept Youth, Lucy McCandlish of NRVCS, Lisa Bond of NeuroRestorative, Stephanie Bakely of Strengthening Our System, and Keri Basham of Wall Residences. James Armentrout of Pulaski Medical presented their report along with a copy of report data in CHRIS format for the committee to review. In response to a question from the committee, Armentrout discussed allegations described as "unfair treatment". Committee members reviewed the corresponding CHRIS reports during each presentation and asked all providers to offer comment on the CHRIS report format and preparation process. Various provider and committee member comments indicated the CHRIS reports are easy to generate, but there are several disadvantages including: redaction is time consuming and complicates the process of submitting reports for meeting packets; private providers that operate state—wide are unable to produce "regional" reports; meeting packet volume is significantly increased and wasteful; report data is difficult to read; report data on unfounded cases is not included; the CHRIS report gives no information about the substance of a complaint or the provider's efforts to resolve, unlike the previous quarterly report.

There being no further discussion, Chase Niedermayer moved to accept the reports as distributed in committee packets, with the exception of the restraint report data of Carilion St. Albans. Sandra Via seconded the motion which was unanimously approved.

Though not discussed at this time, Chairperson Beth Deskins later instructed providers to continue producing reports using a revised format which incorporates aspects of the previous format with aspects of the new format, as submitted today. Deskins instructed Provider Support Liaison, Melissa Jackson, to forward a blank copy of the report in the requested format to all providers and committee members via email. Deskins instructed providers to refrain from submitting CHRIS generated report data until further notice. Deskins made a request for Neese and Jackson to help draft a memo to the SHRC regarding the issues with CHRIS reporting.

# **Requests for Affiliation:**

Laura Taylor of Family Preservation requested extension of affiliation as follows: a new office location at 180 W. Main Street, Suite 6, Wytheville, VA 24832 housing mental health skill building services, outpatient counseling services, therapeutic day treatment services, children's intensive in-home services, and children's summer therapeutic day treatment; to add outpatient counseling services at 523 N. Main St., Hillsville, VA 24343; to add the following locations to the Summer Therapeutic Day Treatment services - Fort Chiswell High School, Fort Chiswell Middle School and Max Meadows Elementary School in Wythe County and the Regional Alternative Education School, Victory Baptist Church, and Woodlawn Intermediate School in Carroll County and Lucy Addison Middle School and Preston Park Elementary School in Roanoke County, and Macy McClaugherty School, 1001 Henson Avenue in Pearisburg; an after school therapeutic day treatment service at Mountain View Elementary in Alleghany County; and a therapeutic day treatment services at the June Bug Center, 251 Parkway Lane South, Floyd, VA 24901. Chase Niedermayer moved to extend affiliation as requested. Sandra Via seconded the motion which was unanimously approved.

Katy Petak of NRVCS offered notice of a change in the primary provider in an existing HART home (Agnes Home) and requested extension of affiliation to a new location for a HART home (Agnes Home) at 401 Vista Ridge, Radford, VA 24141. Sandra Via moved to extend affiliation as requested. Lori Mick seconded the motion which was unanimously approved.

Keri Basham of Wall Residences requested extension of affiliation to four new service locations (Horton home at 4318 Ground Hog Mountain Road in Hillsville, Graham home at 225 Monorat Rd in Woodlawn, Giessler Home at 205 Midkiff Road in Floyd, and Alphin Home at 1900 Meadowview Circle in Blacksburg. Rhonda Quesenberry moved to extend affiliation as requested. Sandra Via seconded the motion which was unanimously approved.

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Matt Milovich of Intercept reminded the Committee that at the last meeting Intercept was granted affiliation of the new location at 5220 Hazel Ridge Road in Roanoke for the Carriage House program for boys and notice of an increase in capacity at Carriage House from 8 to 12. Milovich requested today an extension of affiliation to a new program for girls, Autumn House, at 1301 Third Street in Roanoke (previously Carriage House). Sandra Via moved to extend the affiliation as requested. Chase Niedermayer seconded the motion which was unanimously approved.

## **Notice to Conclude Affiliations:**

Lucy McCandlish of NRVCS offered a notice of conclusion of services at a sponsored homes (McGuire home). Katy Petak of NRVCS offered a notice of conclusion of services at a HART sponsored home (Rainey home). Rhonda Quesenberry moved to conclude affiliation at both homes. Sandra Via seconded the motion which was unanimously approved.

#### **Policy and Procedure Review:**

Heather Rupe of NRVCS presented their updated Behavior Intervention Policy. Rupe noted the policy has been updated to allow mechanical restraint for protective and medical purposes. After discussion of a few minors recommendations Neese commented about the comprehensiveness of the policy and procedure. Neese stated that Regulation required LHRC review and comment relative to behavioral intervention policy (seclusion, restraint and time out) prior to implementation and revision. Rupe reported the recommended changes will be incorporated.

### **Closed Session:**

Rhonda Quesenberry moved to convene in a closed meeting pursuant to Virginia code 2.2-3711 A(4) and section (15) for the protection of the privacy of individuals in personal matters not related to public business and the discussion of medical and mental records; namely to review an individual service plan. Sandra Via seconded the motion which was unanimously approved.

After a period of discussion, Rhonda Quesenberry moved to reconvene into public session. Sandra Via seconded the motion which was unanimously approved. Each member then certified that to the best of their knowledge only matters lawfully exempted from open meeting requirements were heard, discussed, or considered.

Chase Niedermayer moved to approve the ISP involving restraint for medical purposes for a period not to exceed the September 2014 meeting of the NRV LHRC with an update to be provided at the July 2014 meeting. Lori Mick seconded the motion which was unanimously approved.

# **Adjournment:**

There being no further business, the meeting was adjourned at 2:56 p.m. The next LHRC meeting is scheduled for July 10, 2014.