LHRC Meeting Minutes

March 13, 2014

NEW RIVER VALLEY LOCAL HUMAN RIGHTS COMMITTEE

Welcome and Introductions:

Chairperson Beth Deskins called the meeting to order at 12:12 p.m. Deskins welcomed attendees and led introductions.

Public Comment:

None.

Approval of Agenda:

Lucy McCandlish of NRVCS requested two additions to the agenda: extension of affiliation for one new sponsored home (Frazier home) and extension of affiliation for a new location for therapeutic day treatment services (Critzer Elementary). Laura Taylor of Family Preservation Services requested one addition to the agenda: extension of affiliation to a satellite office at 246 North Washington Avenue, Pulaski, VA 24301. Keri Basham of Wall Residences requested four additions to the agenda: a next friend hearing and extension of affiliation for 3 new homes (Cline home, Reynolds home, and Cox home). Sandra Via moved to approve the agenda with the changes noted. Chase Niedermayer seconded the motion which was unanimously approved.

Minutes:

Committee members received in their packets the minutes from the January 9, 2014 and February 4, 2014 meetings. Sandra Via moved to approve the minutes from the January 9, 2014 meeting. Rhonda Quesenberry seconded the motion which was unanimously approved. Sandra Via moved to approve the minutes from the February 4, 2014 meeting. Rhonda Quesenberry seconded the motion which was unanimously approved.

Regional Advocate's Report:

Nan Neese, Regional Advocate, presented her report. Neese encouraged providers to give consideration to their notice of rights; making any changes necessary in order to comply with current regulations and to present accurate information to consumers. Neese reminded providers to present quarterly reports at the May meeting using the new reporting tools, per guidance from the SHRC. Neese distributed samples of the new reports. Providers were instructed to use care in redacting consumer names prior to submitting reports for committee meeting packets. Keri Basham of Wall Residences and Jennifer Sherman of Intercept Youth expressed concerns about their inability to produce reports by region from the CHRIS system. This inability results in reports that contain lengthy and unnecessary statewide data. Melissa Jackson of NRVCS expressed additional concerns related to adequate redaction methods, increased report preparation time and committee member packet volume. After a period of discussion, Chairperson Beth Deskins instructed providers to submit quarterly reports for the May meeting packets using the current reporting format. Deskins further instructed providers to appear at the May meeting with quarterly reports that have been prepared using the new tools, per guidance of the SHRC. Deskins reported the committee will review the reports and discuss next steps at the May meeting. Nan Neese reported she will re-send the report template and instructions.

Neese discussed committee membership and provider responsibilities related to recruitment. Neese indicated the SHRC will be reviewing membership and this committee needs another consumer representative in order to meet mandatory membership requirements. Chairperson Beth Deskins spoke favorably about the good works performed by this committee and the positive leadership opportunities membership can provide to consumers. Nan Neese reported Yannis Stivachtis, former NRV LHRC member, is unable to fulfill his appointment to the SHRC. Neese reported Stivachtis is unable to return to this local committee due to workload demands.

Committee Members

Jeanetta Beamer Beth Deskins Lori Mick Chase Niedermayer Rhonda Quesenberry Sandra Via

Members Present:

Chase Niedermayer Sandra Via Beth Deskins Rhonda Quesenberry

Members Absent:

Jeanetta Beamer Lori Mick

Others Present:

Mike Hunter, Joanna Vernon Creative Family Solutions

James Armentrout
Pulaski Medical

Keri Basham, Elisha Nichols, Kari Zoller Wall Residences

Nan Neese *DBHDS*

Jennifer Sherman, Matt Milovich Intercept

Laura Taylor Family Preservation

Stephanie Bakely, Strengthening Our System

Lucy McCandlish, Denise Hall, Duffy Ferguson, Chris Taylor, Melissa Jackson NRVCS

Lisa Bond NeuroRestorative

Mike Turner, Bobbi Weeks *Carilion St. Albans*

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Annual Human Rights Activity Reports:

Committee members received in their meeting packets the 2013 Annual Human Rights Activity Reports for NeuroRestorative and Creative Family Solutions. Lisa Bond of NeuroRestorative presented a verbal summary of their report. Mike Hunter of Creative Family Solutions presented a verbal summary of their report and Nan Neese noted one typographical error. There being no further discussion, Chase Niedermayer moved to accept the reports. Rhonda Quesenberry seconded the motion which was unanimously approved.

Quarterly Human Rights Activity Reports:

Committee members received in their meeting packets, the 2013 4th Quarterly Human Rights Activity Report from all providers. Chairperson Beth Deskins advised providers that committee members wish to hear summaries of violations, when applicable, but providers with no violations are not required to present any information during this portion of the meeting. Each provider representative was then given the opportunity to present their quarterly report. There being no further discussion, Sandra Via moved to accept the reports as distributed in committee packets. Chase Niedermayer seconded the motion which was unanimously approved.

Requests for Affiliation:

Laura Taylor of Family Preservation requested an extension of affiliation for a satellite office at 246 North Washington Avenue, Pulaski, VA 24301. Sandra Via moved to extend affiliation as requested. Rhonda Quesenberry seconded the motion which was unanimously approved. Taylor requested extension of affiliation to one new location at 523 N Main Street, Hillsville, VA 24343. Sandra Via moved to extend affiliation as requested. Rhonda Quesenberry seconded the motion which was unanimously approved. Nan Neese noted a conclusion of affiliation at the Carrollton Pike location is required by the committee. Sandra Via moved to conclude affiliation as noted. Rhonda Quesenberry seconded the motion which was unanimously approved.

Matt Milovich of Intercept Youth Services requested an extension of affiliation to a new community home at 5220 Hazel Ridge Road, Roanoke, VA. Rhonda Quesenberry moved to extend affiliation as requested. Sandra Via seconded the motion which was unanimously approved.

Lucy McCandlish of NRVCS requested an extension of affiliation to two new sponsored HART homes (Rainy home and Ward home). Rhonda Quesenberry moved to extend affiliation as requested. Sandra Via seconded the motion which was unanimously approved. McCandlish requested conclusion of affiliation as requested. Rhonda Quesenberry seconded the motion which was unanimously approved. McCandlish requested extension of affiliation for four new sponsored homes (Bentley home, Eason home, Meador home, and Frazier home). Rhonda Quesenberry moved to extend affiliation as requested. Chase Niedermayer seconded the motion which was unanimously approved. Chris Taylor of NRVCS requested extension of affiliation to a new site for therapeutic day treatment (Critzer Elementary School). Rhonda Quesenberry moved to extend affiliation as requested. Sandra Via seconded the motion which was unanimously approved. McCandlish offered notice of a program name change (START to REACH) and requested extension of affiliation to the REACH program to include service delivery to children and adolescents. Sandra Via moved to extend affiliation as requested. Rhonda Quesenberry seconded the motion which was unanimously approved.

Keri Basham of Wall Residences requested extension of affiliation for four new sponsored homes (Cline home, Reynolds home, Cox home, and Dowgin home). Chase Niedermayer moved to extend affiliation as requested. Sandra Via seconded the motion which was unanimously approved.

Notice to Conclude Affiliations:

Lucy McCandlish of NRVCS offered a notice of conclusion of services at a sponsored home (England home). Sandra Via moved to conclude affiliation at the England home. Chase Niedermayer seconded the motion which was unanimously approved.

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Policy and Procedure Review:

None.

REACH Presentation:

Denise Hall of NRVCS presented information on the REACH program. Hall discussed service gaps in the former START program and actions taken to address those gaps, including a change in the program model and name (from START to REACH). Hall distributed a REACH Fact Sheet containing information on program eligibility, service offerings, collaborative efforts, and referral options. Hall discussed staff expansion, team building, department oversight, and 24-hour crisis response. Nan Neese shared positive feedback received at last week's SHRC meeting and a recent success story involving a consumer recently discharged from the training center.

Closed Session:

Sandra Via moved to convene in a closed meeting pursuant to Virginia code 2.2-3711 A(4) and section (15) for the protection of the privacy of individuals in personal matters not related to public business and the discussion of medical and mental records; namely to conduct an interview with a proposed next friend authorized representative. Chase Niedermayer seconded the motion which was unanimously approved.

After a period of discussion, Sandra Via moved to reconvene into public session. Chase Niedermayer seconded the motion which was unanimously approved. Each member then certified that to the best of their knowledge only matters lawfully exempted from open meeting requirements were heard, discussed, or considered.

Having heard and reviewed the evidence, including but not limited to testimony from the proposed Next Friend, Chase Niedermayer moved to find that Wall Residence's designation of a Next Friend Authorized Representative complies with the regulation. Sandra Via seconded the motion which was unanimously approved.

Adjournment:

There being no further business, the meeting was adjourned at 1:51 p.m. The next LHRC meeting is scheduled for May 8, 2014.